

# WHEN TO CALL 9-1-1



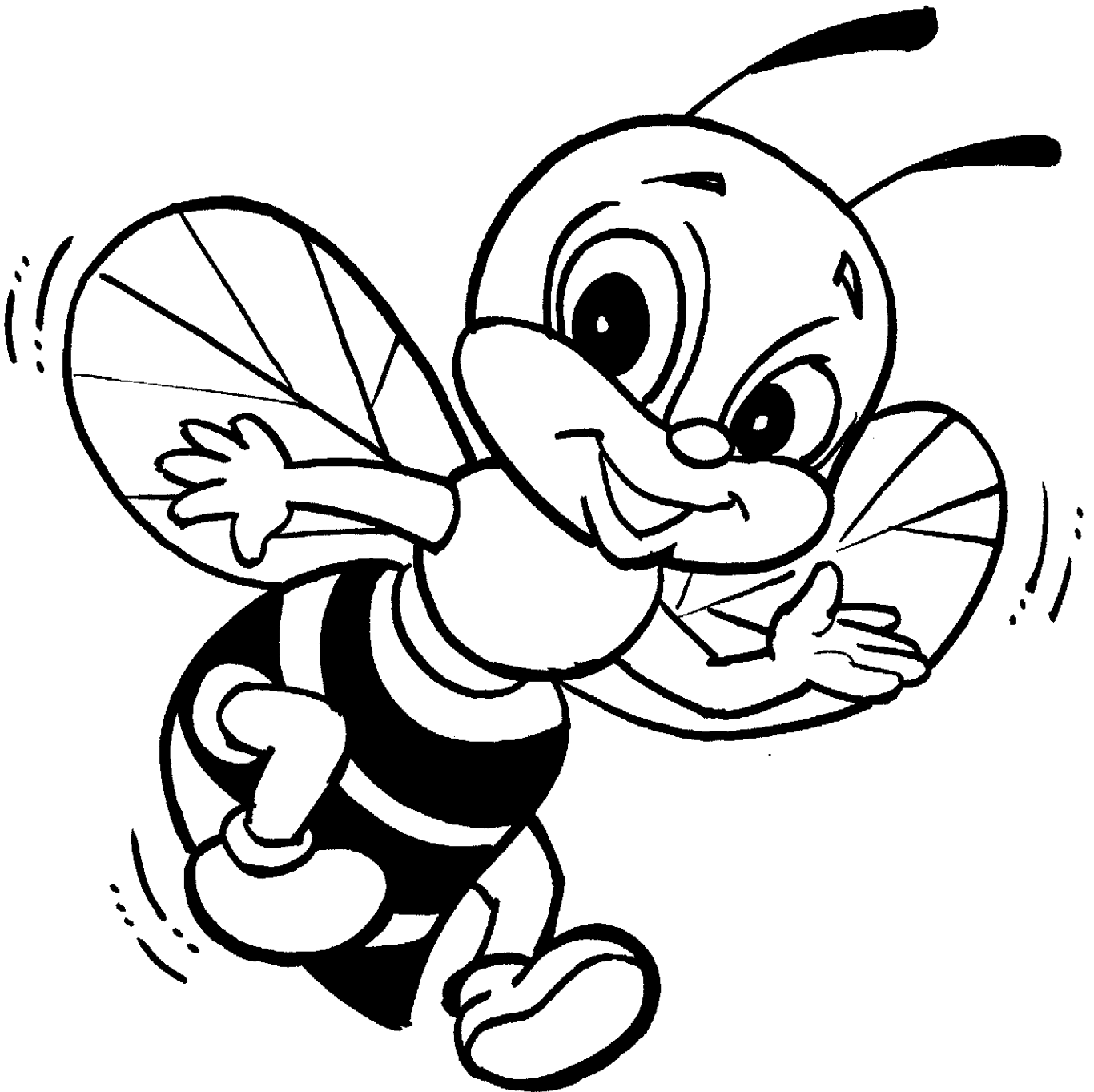
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This book belongs to

**I'm the 9-1-1 Bee.**

**And here's the buzz  
on what to do in case of an emergency!**

**You call 9-1-1**



# You can call 9-1-1 from any telephone.

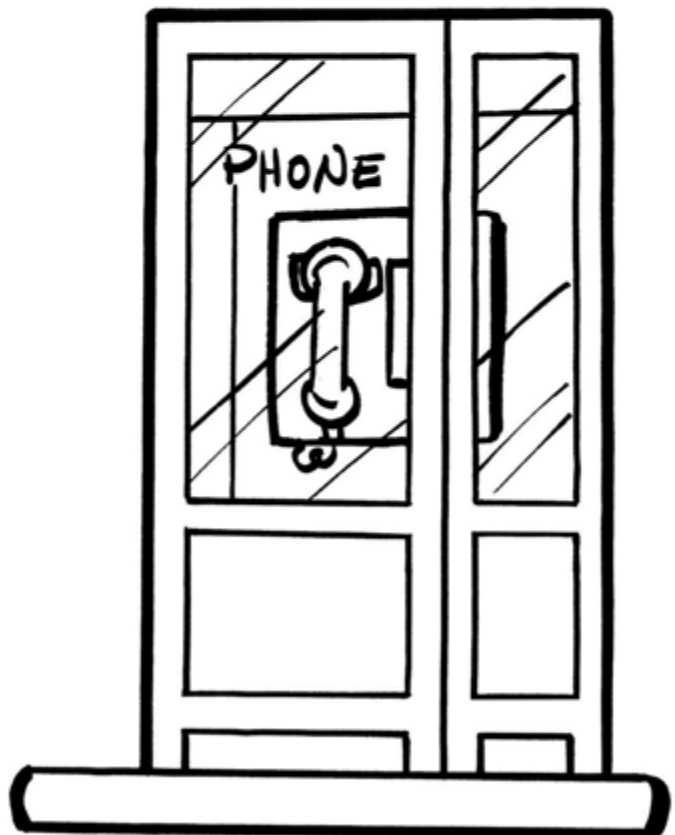
**Landline phones  
that plug into the wall**



**Cordless phones**



**Pay phones**



**Cell phones**



# When should you call 9-1-1?



- **When there is a real need for help!**
- **If there is a crime and you need the police.**
- **If there is a fire and you need firefighters.**
- **If someone is sick or hurt and you need an ambulance.**

# How to call 9-1-1?



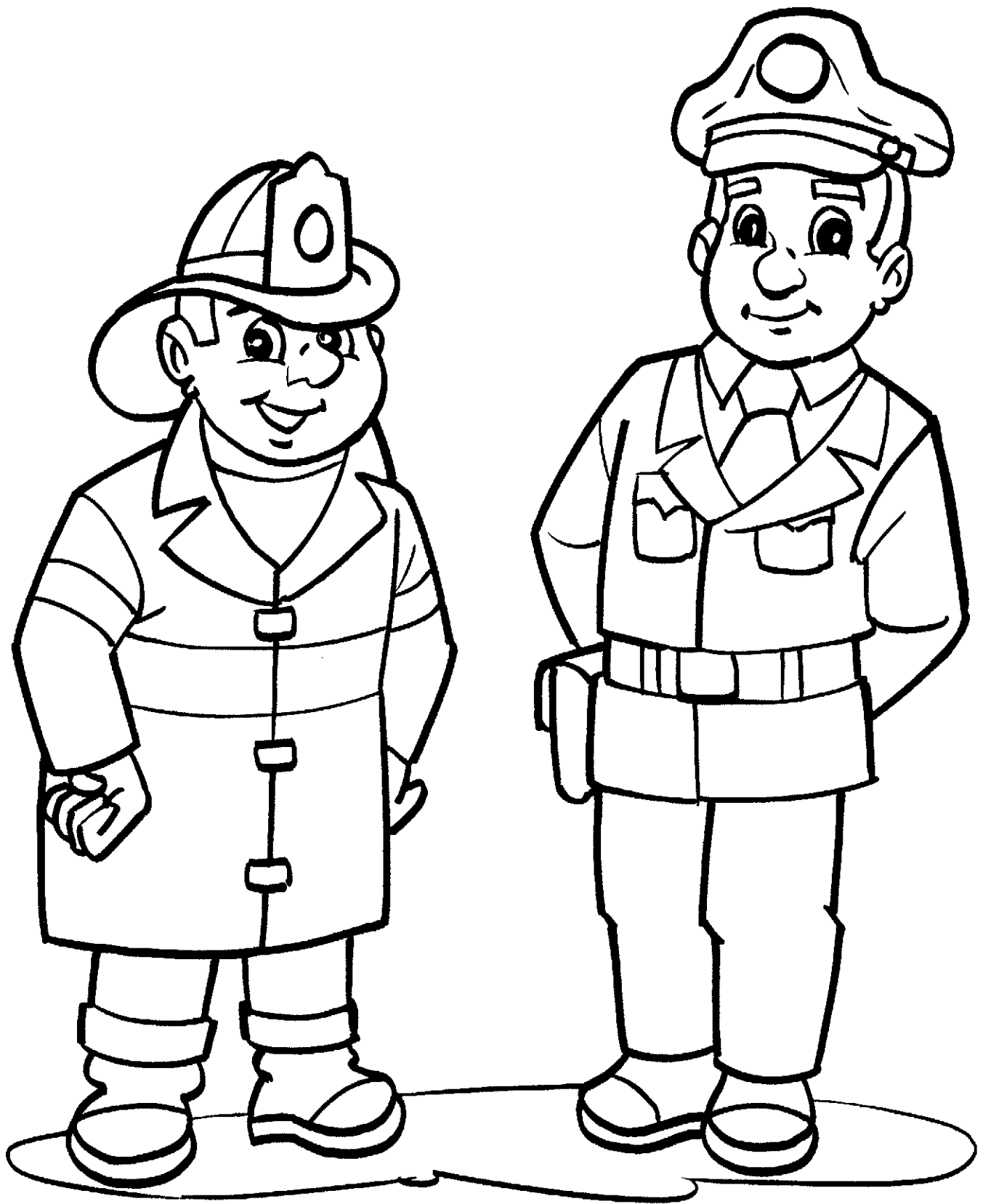
- **Stay calm.**
- **Make sure you know the exact location and address of the emergency.**
- **Pick up the receiver or turn on the phone and wait for the dial tone.**
- **Dial or press “9”, then “1” and then “1” again.**
- **Wait for the ring and the 9-1-1 dispatcher will answer.**

# Remember!

**When the 9-1-1  
dispatcher answers:**



- **Speak clearly.**
- **Give as much information as possible about the emergency.**
- **Listen to the questions and answer each question carefully.**
- **Don't nod your head. Answer "yes" or "no" out loud**
- **Don't hang up until the dispatcher tells you it is OK to do so.**
- **Follow all instructions that the dispatcher gives you.**



**The dispatcher will send the fireman, policeman, sheriff or ambulance to help you!**

**9-1-1 is for emergencies only!**



**Never call 9-1-1 as a joke or a prank!**



# Take it from me – the 9-1-1 Bee!

I hope you never have an emergency,  
but it's important to know how to call 9-1-1!



# Do you know when to call 9-1-1?

Put a check mark ✓  
next to the correct answers.



\_\_\_ My dog is limping.

\_\_\_ My friend dared me to call.

\_\_\_ My neighbor's house is on fire.

\_\_\_ My dad is having a hard time breathing.

\_\_\_ I saw someone breaking into a neighbor's house.

\_\_\_ Some kids are beating up an elderly person.

\_\_\_ My friend falls out of a tree and is hurt badly.

\_\_\_ I see a stranger lurking around my house.

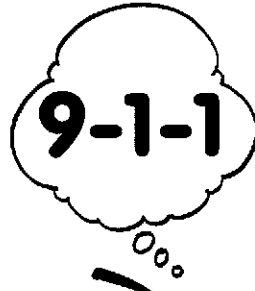
\_\_\_ My cat got into a fight with another cat.

# Did you know why 9-1-1 was created?



**Thank goodness, emergencies don't happen very often.  
But when they do, people want to get help fast.  
No one wants to spend time looking up a phone number.  
That's why 9-1-1 was created - to make it easy to call for help.**

# Remember the **9-1-1** Rules!

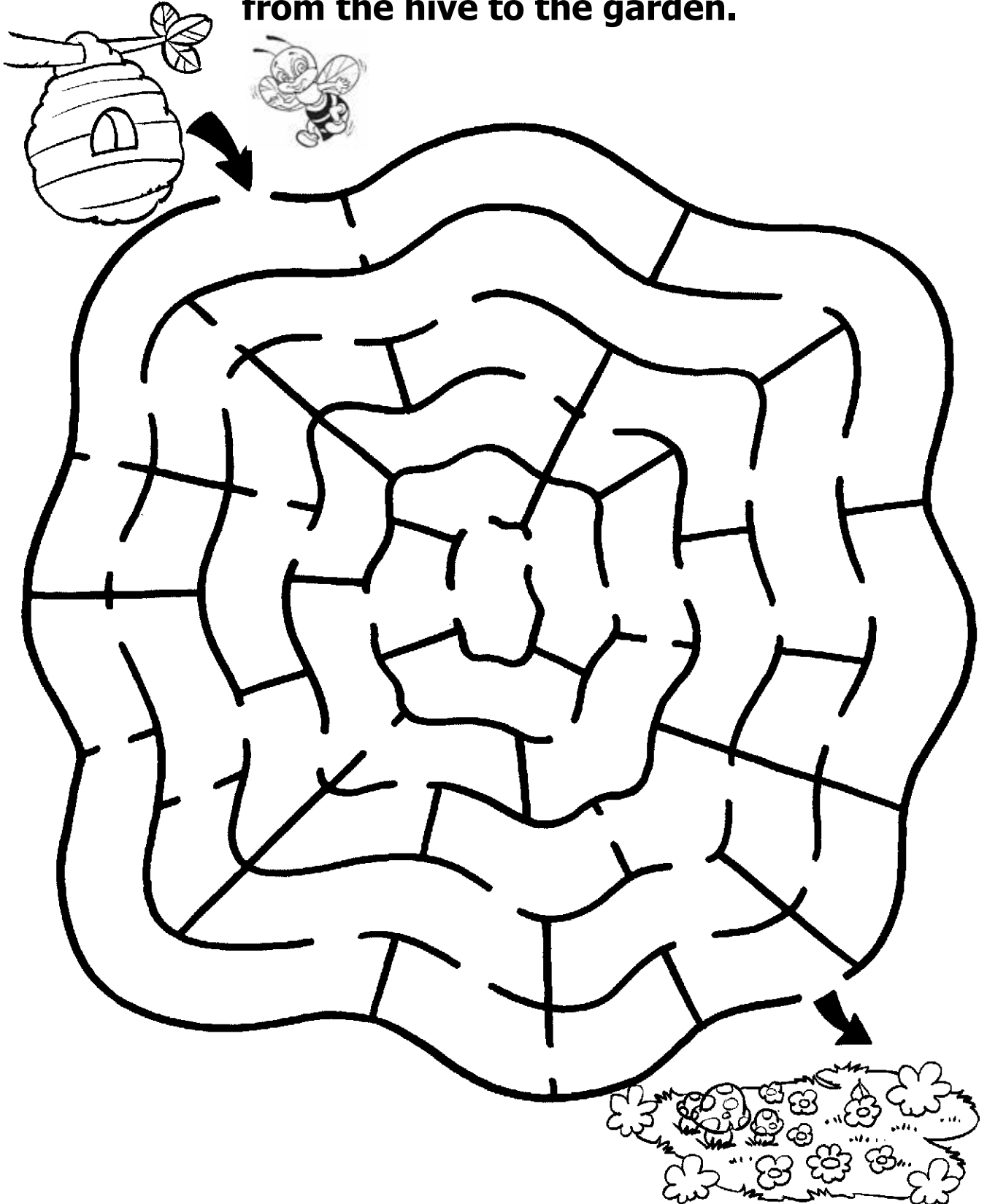


Fill in the missing word.

- 1. Call 9-1-1 when there is an \_\_\_\_\_.**
- 2. Remember to stay \_\_\_\_\_.**
- 3. A \_\_\_\_\_ answers the 9-1-1 call.**
- 4. A fireman, policeman, sheriff or an \_\_\_\_\_ will be sent to help you.**
- 5. Never call 9-1-1 as a \_\_\_\_\_.**

# A-MAZING

Help 9-1-1 Bee find his way from the hive to the garden.





# The words are all mixed up.

Can you unscramble  
the words?

**HINT:** The word begins with the letter in black

1. **nd**areg

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2. loc**pie**

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3. r**fi**e

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4. fir**f**seh

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5. ohen**p**

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6. z**b**zu

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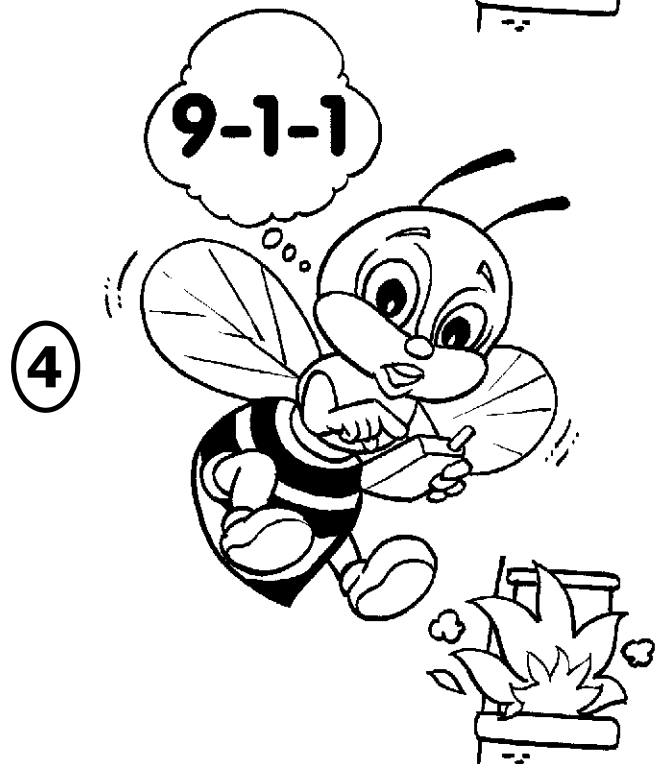
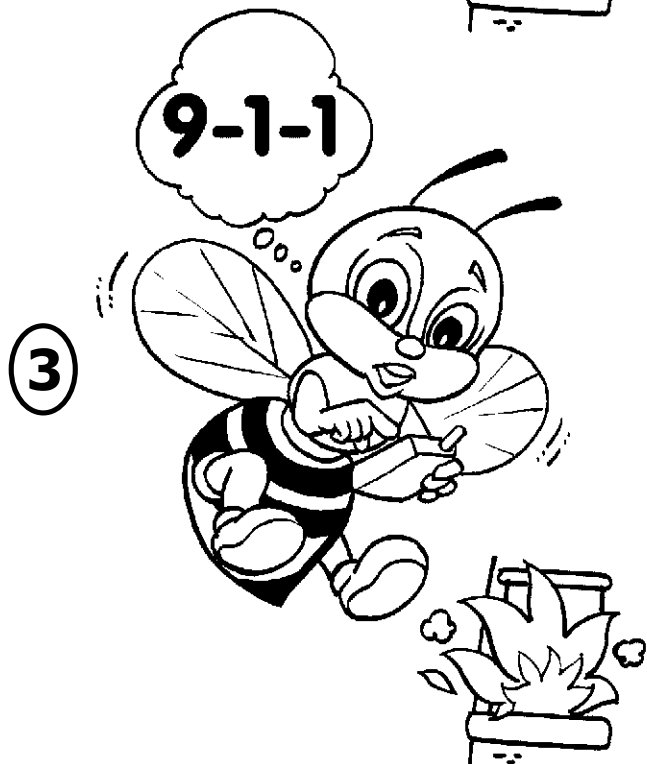
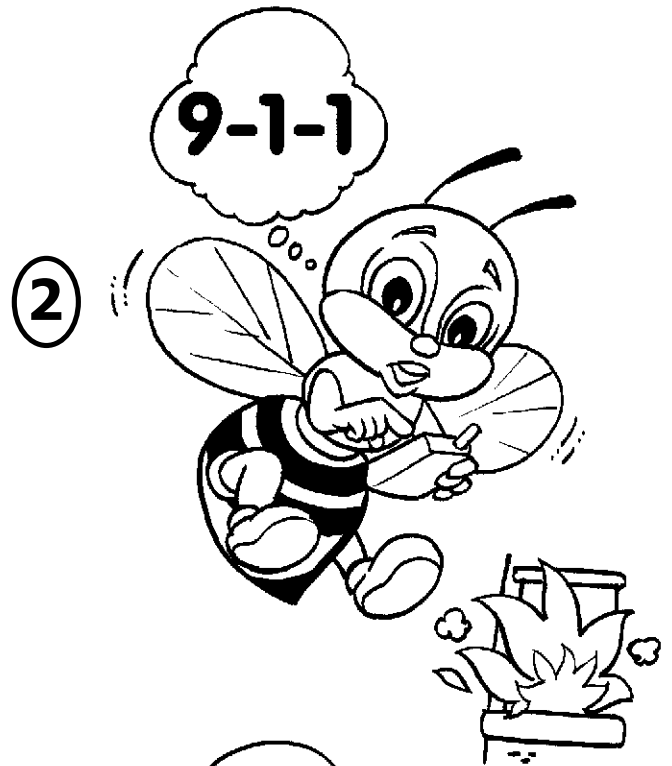
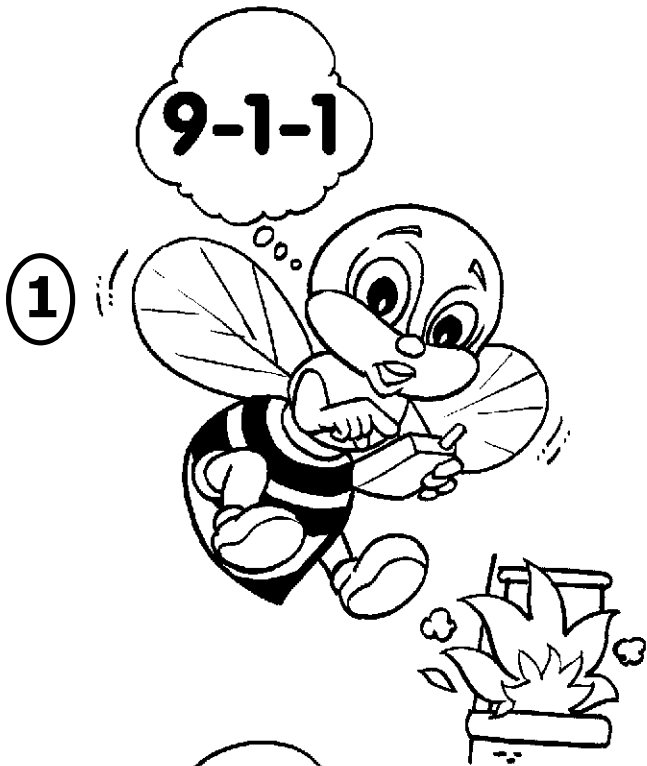
7. pe**hl**

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8. a**d**li

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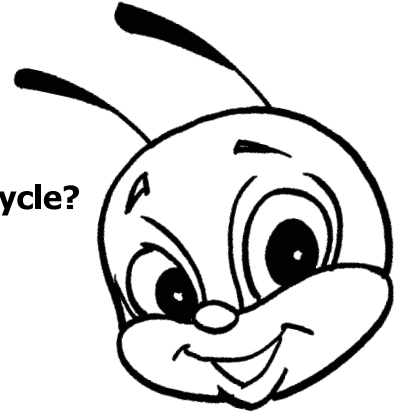
# WHICH ONE IS DIFFERENT?



# 9-1-1 Bee's Funnies

## QUESTIONS:

1. How are a doorbell and a bumblebee alike?
2. What did the cat say to the elephant?
3. How does an ant keep its hair in place?
4. What would you get if you crossed a chicken with a bicycle?
5. What happened when the dog went to the flea circus?
6. What happens when it rains cats and dogs?
7. Why do firemen wear red suspenders.



## ANSWERS:

1. They're both buzzers.
2. Meow.
3. It uses bug spray.
4. A hen-speed bike.
5. He stole the show!
6. You have to watch out for poodles!
7. To keep their pants up.

## When to Call 9-1-1

*I promise to learn how to call 9-1-1  
and to know what a real emergency is.*

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Sign your name here